



# BEN HOLDEN LTD

SPECIALIST CASE MANAGEMENT AND REHABILITATION

DIRECTLY RECRUITED  
CARE AND SUPPORT



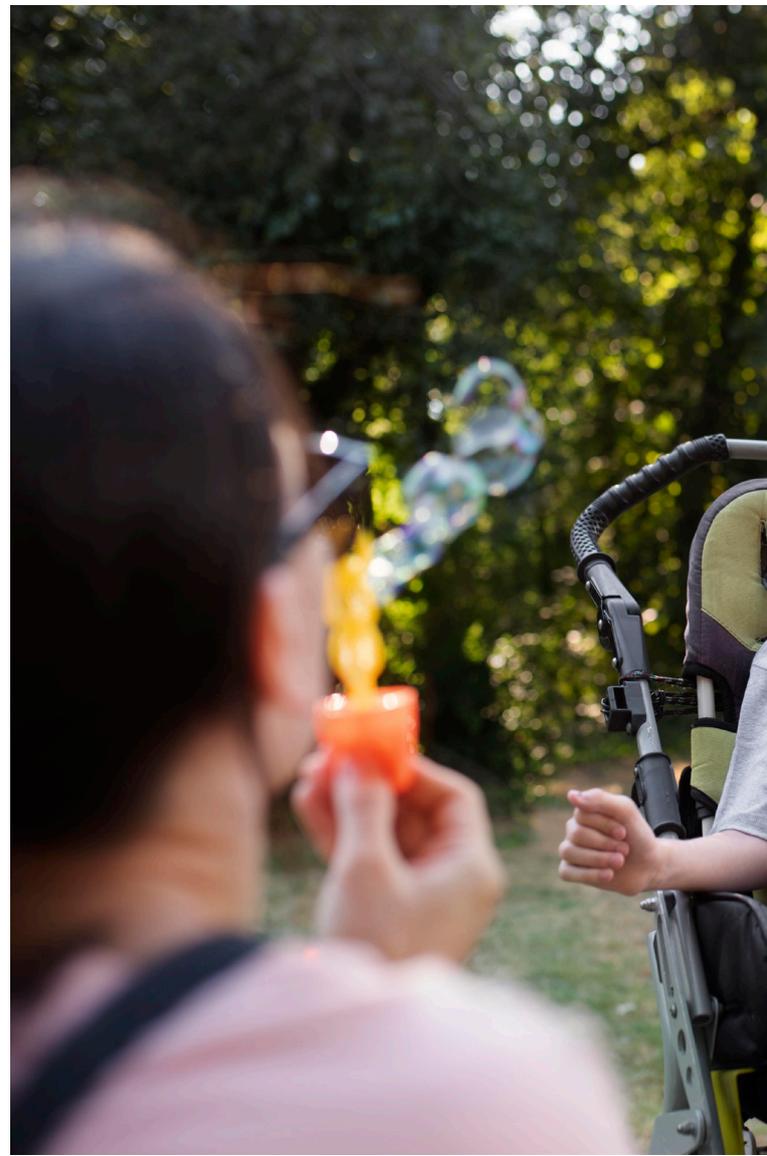
benholden<sup>limited</sup>  
[www.benholden.net](http://www.benholden.net)



**If you require additional support for day-to-day tasks, our approach is entirely tailored to your unique needs and preferences. Your dedicated case manager will work closely with you to identify the best way to achieve this, whether by partnering with a trusted care agency or recruiting individuals to work with you directly. We take a personalised approach to recruitment, ensuring that we understand your specific requirements and lifestyle.**

### **Your Involvement Every Step of the Way**

We believe that the best care is built on partnership. That's why we actively involve you in every stage of the process. Your case manager will consult with you to determine the exact level of care and support you need and assist in securing the necessary funding. Throughout the recruitment process, your input is key; we advertise and select staff who align with your preferences, values, and specific needs.





## Bespoke Care Plans and Ongoing Support

Once recruited, our support workers receive a comprehensive, individualised care plan tailored specifically for you. This care plan is regularly updated in consultation with you to reflect any changes in your needs. We coordinate and provide their training to ensure they deliver the highest quality support, meeting with them regularly to review their work. If issues arise, we are here to support you and address them promptly.

## Digital Care Management – No Paper Records!

At Ben Holden Ltd, we use the latest digital technology to enhance your care experience. Our digital systems, including smart devices and care management apps, enable real-time recording and monitoring of your support. This paper-free approach ensures accurate, up-to-date information is always available and allows you to have more control and insight into your care. You and your support team can access and update care records instantly, facilitating seamless communication and continuous improvements to your support.

## Oversight at the Highest Standard

As Ben Holden Ltd is a CQC-registered provider, our Registered Manager works in tandem with your case manager to oversee your support workers, regardless of whether the care provided falls under regulated services. This level of oversight offers you peace of mind, knowing that we uphold the highest standards of care and support in everything we do.





**Ben Holden Ltd**

PO Box 1098

Ipswich

Suffolk

IP1 9FE

 01449 737 046

 [info@benholden.net](mailto:info@benholden.net)

 [@Ben\\_Holden\\_Ltd](https://twitter.com/Ben_Holden_Ltd)

[www.benholden.net](http://www.benholden.net)